

Moodle: Chats

<http://moodle.washington.edu>

1. Using Chat

The chat tool is featured for online meeting or distant discussion in Moodle. Chat can be used for online office hours, group chats, and last-minute exam preparation. You can open the chat anytime, and then invite other users who are online in Moodle. If there are other users already in the chat room, you will see their info listed. The instructor can announce chat times in the Calendar as well. Once you enter the chat, the chat window will pop-up (**turn off pop-up blocker**).

2. Accessing Recorded Chats

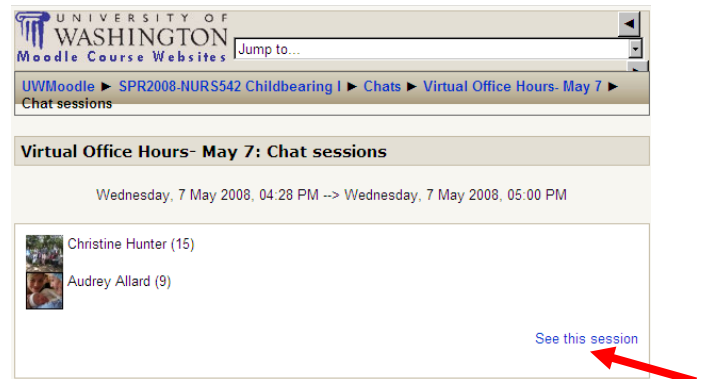
Find the Original Chat: Click on “Chats” under the activities box on the upper left of the page, then select the chat from the list, or find the specific chat you want by looking through the weekly information.



Click on “View past chat sessions” in the upper right hand corner.



Click on “See this session” for the appropriate chat session.



3. Chat Problems

Chat Slowness or Delay: Close other applications that you use concurrently and re-open internet explorer for moodle chat. If you experience chat slowness or delay, reinstalling the Java might be needed on the computers having this issue. We recommend moodlers to use personal computer (not use public computers or library ones). Please see another handout “Bug Bypassess.”



Periodically clicking the “Refresh” button in order to receive the latest activity would be helpful.