

Moodle: Bug Bypasses

<http://moodle.washington.edu>

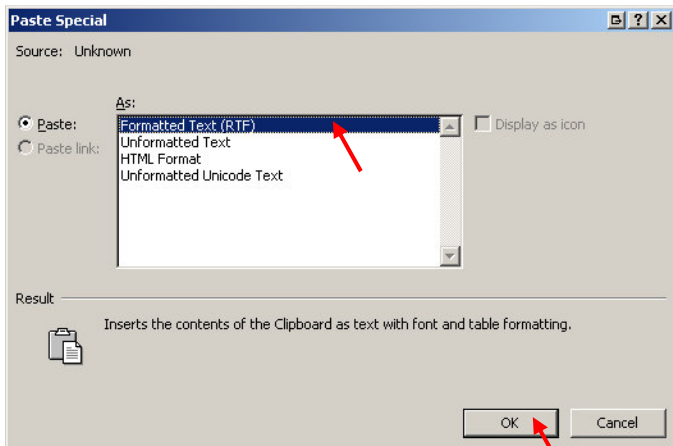
Not fully tested, but our best guess! Please let us know if these steps don't solve these problems.

1. Text Problems

Reset formatting: Occasionally Moodle's HTML editor gets confused and even though you are applying styles and saving the edits, formatting changes don't stick.

In this case, you can use Word to help clear up the messy HTML codes:

1. Edit the Moodle text and select the contents of the entire window (an easy way to do this is to click inside the window then press Ctrl-A).
2. Copy the selection (Ctrl-C).
3. Open a new Word document, then click on File, then click Paste Special...
4. Select "Formatted Text (RTF)" and click OK.



5. Copy the entire text that you just pasted into Word (Ctrl-A).
6. Go back to the Moodle text editor and delete the contents, and paste the new reformatted text in (Ctrl-V).
7. Click the "Save changes" button.

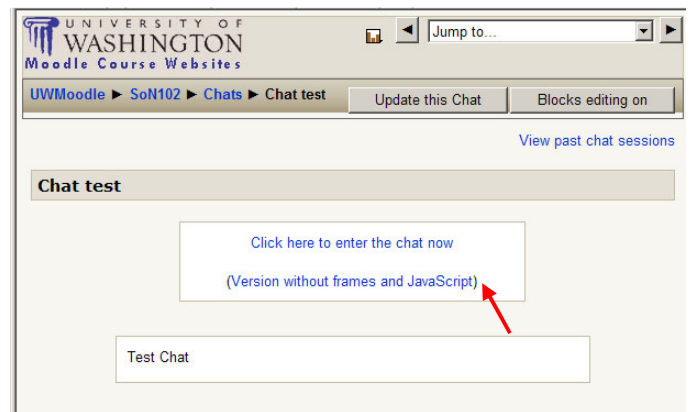
Spell out < and >: Occasionally text entered into one of Moodle's fields is not entirely kept, or gets cut off, even after saving. If this happens, check to make sure there are no <'s or >'s in the text. HTML codes use these brackets and we believe this can lead to this problem.

2. Missing Links, Buttons, Files

Close and Restart: Occasionally you may notice that things are just not working as you would expect in Moodle. You may not be able to find the links or files you expect. If this happens, we have found it is easily corrected by closing your browser window down completely and restarting it and logging back into Moodle.

3. Chat Delays

Try the low-tech version: We've had reports from that the chat feature sometimes does not function properly, but other sessions have been without problems. In the event that someone is having trouble with the chat function, they can try leaving the chat room and re-entering, except that they should specify they want to use the "(Version without frames and JavaScript)."



The difference with the "low-tech" chat is that those using it must periodically click the "Refresh" button in order to receive the latest activity.

Notes