

Computing Scale Scores for Parent Satisfaction Questionnaire

Scale Name – Items in Scale	Range of Scale Values	Computation of Scale Score
A. Overall Program 1. expectation for good results 2. recommend program 3. confident managing current problems 4. confident manage future problems 5. overall feeling about parenting program	1=very bad to 7=very good 1=strongly not to 7=strongly recommend 1=very unconfident to 7=very confident 1=very unconfident to 7=very confident 1=very negative to 7=very positive	mean of 5 items (adjusted for missing items)
B. Teaching Format – Usefulness 1. content of information 2. videotape vignettes 3. group discussion 4. practice play skills at home 5. other home activities 6. chapters from book 7. audiotapes of chapters 8. handouts 9. buddy calls	1=extremely useless to 7=extremely useful	mean of 9 items (adjusted for missing items)
C. Specific Parenting Techniques - Difficulty a. play b. descriptive commenting c. praise d. rewards e. ignoring f. good commands g. time-out h. natural and logical consequences i. problem-solving with child j. overall group of techniques	1=extremely easy to 7=extremely difficult	°mean of 10 items (adjusted for missing items) °scale items may be reversed(1=7)(2=6)(3=5) (4=4)(5=3)(6=2)(7=1) so a high score indicates ‘easy’
C. Specific Parenting Techniques - Usefulness a. play b. descriptive commenting c. praise d. rewards e. ignoring f. good commands g. time-out h. natural and logical consequences i. problem-solving with child j. overall group of techniques	1=extremely useless to 7=extremely useful	mean of 10 items (adjusted for missing items)
D. Leader – head 1. teaching 2. preparation 3. interest and concern 4. helpfulness 5. personal feelings	1=very poor to 7=superior 1=very poor to 7=superior 1=extremely dissatisfied to extremely satisfied 1=extremely unhelpful to 7=extremely helpful 1=dislike very much to 7=like very much	°mean of 5 items (adjusted for missing items) °scale scores for head and assistant leaders may be averaged to obtain one scale score for leaders
D. Leader – assistant 1. teaching 2. preparation 3. interest and concern 4. helpfulness 5. personal feelings	1=very poor to 7=superior 1=very poor to 7=superior 1=extremely dissatisfied to extremely satisfied 1=extremely unhelpful to 7=extremely helpful 1=dislike very much to 7=like very much	°mean of 5 items (adjusted for missing items) °scale scores for head and assistant leaders may be averaged to obtain one scale score for leaders

Note: These scales represent those we have used in our research. Other items on the questionnaire may be used individually or combined as desired for your research purposes.